

Koolkidz Non-Attendance Policy

Once a booking has been made for your child Koolkidz respectfully ask it be honoured. Please text Lindsey on 07931 579953 at least 24 hours prior to the session commencing to cancel the place.

Should we receive no text then you will be charged for that/those session(s), but if you have paid in advance, the fees will be carried over to the next week.

Places are strictly limited and as you can appreciate, a place that has been booked and not used, could have been offered to another child.

Obviously, if your child wakes up poorly, there will be no charge, but please still contact us.

If your child is sent home from school ill, the school office staff will notify us.

Please let Lindsey know when your child will be returning to Koolkidz.